

SoftBooks, Inc.

“THE GUTENBERG OF THE MULTIMEDIA ERA”

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Main Office (714)586-1284 9am-5pm p.s.t. Mon-Fri FAX (714)586-1297 24hrs

A message from the Chairman of the Board

I am pleased to have the opportunity to share our company's history and exciting future with you. SoftBooks, Inc. a California corporation, was established in 1991 to publish interactive electronic books, and software programs. For past few years, we have done the research and development needed to bring our exciting product to the point where we could capture the market.

At this time, we have sixteen titles on CD-ROM and a few on diskettes. SoftBooks, Inc. is managed by a highly dedicated team of professionals who have enthusiastically contributed their talents to the development of an array of exciting products. This team has shown its diversity of interest in the variety of titles available.

For centuries, the publishing industry has produced the same product--a hand-held, hard-copy volume. Our **SoftBook Maker**, a ready-made interactive multimedia publishing software will soon sweep the world. The vision of multimedia electronic book publishing without programming is a reality with SoftBook Maker. SoftBooks, Inc. is the Gutenberg of the multimedia era.

We are the leader in providing solutions for electronic book publishing without programming. Customer satisfaction, is the primary goal of SoftBooks, Inc. It is achieved through innovative, affordably priced products produced with 100% focus on quality.

Consumers demand for an immense selection of quality multimedia titles. Therefore we invite you to consider being a part of our success by using and developing other SoftBook titles for this dynamic and profitable multimedia market.

David Mann
Chairman of the Board

Technical Support:

If you have problem running or loading SoftBook please read through this document and try out the suggested solutions before calling the Tech Support at (714)586-1039 9am-5pm p.s.t.

How do I install this SoftBook on my computer?

Refer to the CD-ROM lable for installation instructions, or;

- a) Turn your computer on and load Windows by typing WIN at the DOS prompt.
- b) Insert the CD-ROM in your Drive.
- c) In the File Manager click on FILE then RUN at the COMMAND LINE type :
X:\SOFTBOOK\SETUP.EXE then click on OK
- e) Follow the screen prompts. (Where X: is the ID of your CD-ROM drive.)

System Requirements to run a SoftBook!!!

The Windows Version is compatible with any PC that has 4 MB RAM, CD-ROM drive, **256 Color** or better VGA Card and Monitor, hard disk drive, running Windows 3.1 or higher.

Register Your SoftBook Today!!!

Please take a minute to fill out and return the Registration Card. As a registered user, you will be informed of product updates, special offers and new SoftBooks titles. Thank you.

What is a SoftBook?

A SoftBook ("Soft"ware"Book") is an electronic book that looks and acts like an ordinary book. You can turn pages, mark and save your place, even highlight important passages of text. Unlike an ordinary book, a SoftBook uses the power of your computer to take you far beyond the ordinary. With an electronic Book., you can watch video clips, hear music, voices or other sounds, even have the book read aloud to you. Furthermore, you can add written or voice notes, print notes or book pages (text and graphics)even copy text from your electronic book to your word processor.

What is SoftBook Media?

SoftBooks, Inc. with the cooperation of other publishers, has established electronic book standards. Once you learn how to use this SoftBook, then you know how to use any electronic book that has the "SoftBooks Media" logo. Therefor no additional learning is required regardless of the title or the publisher. When you purchase any electronic book, make sure that it has the "SoftBooks Media" logo.

We want your great masterpiece!

If you are an author or a publisher and have a great subject ready to be published, contact us. Our readers would love to read your masterpiece in our revolutionary electronic (SoftBook) format.

The environment must be preserved.

There is only one "Earth" and our well-being depends upon a clean environment. Any and every little step counts. Your purchase and support of electronic books (SoftBooks) saves trees. Thank you.

What SoftBook Titles are Available?

SoftBook Library is expanding rapidly as SoftBooks, Inc. and other Publishers and Authors publish new titles every week there is few new titles being added to this library. For a catalog of the latest SoftBooks please call (714)586-1284 we will be glad to send you one free of charge. The following titles can be purchased through your local SoftBook dealer or order direct by phone:

New! From Twin Sisters Productions 12 titles now available in SoftBooks Media Standard on CD-ROM:

<u>Ages 3-8</u>	<u>Ages 5-9</u>	<u>Ages 4-12</u>	<u>Ages 7-12</u>	<u>Ages 10 to Adult</u>
Letters & Numbers	Addition	Spanish, Jr.	Multiplication	Quick & Easy Spanish
Colors & Shapes	Subtraction	French, Jr.	Division	The Presidents
Phonics		German Jr.	States & Capitals	
Jurassic Dinosaurs		Italian, Jr.		

Each sold separately at \$29.95 plus shipping and handling. California residents please add sales tax. Shipping charges are: \$5.50 for U.S.A, \$11.00 for Canada, \$19.00 for Europe and \$25.00 for other countries. Please have your Visa, Master card ready and call SoftBooks at (714)586-1284 M-F from 9am-5pm p.s.t.

For **Multimedia Developers, Authors** and **Publishers** you can purchase **SoftBook Maker** to make your own SoftBook titles at \$99.95 plus shipping. (California Residents please add sales tax.)

Product Descriptions: CD-ROM Programs

Quick And Easy Spanish:

“Speak Like a native... You learn and hear Spanish right at your Computer, without having to fumble with tapes and manuals. “Entrepreneur Magazine” NEW! Interactive multimedia program teaches Spanish grammar, alphabet, numbers, common vocabulary, phrases, everyday expressions, brief stories, questions and answers using natural voice, video clips, color pictures and plenty of exercises. This award-winning product includes nearly 2,000 screen pages.

Jurassic Dinosaurs:

“Jurassic Dinosaurs educates as it entertains...” Multimedia world Magazine”. Full-color animated graphics and sound bring the world of dinosaurs to life. Children will learn about dinosaurs, improve reading skills and be entertained for hours. You children can interact by reading along and playing the on-screen games.

The Presidents:

“Political and historical facts at your fingertips” From Washington to Clinton. A unique presentation of our grate Presidents, with fascinating facts about each president. See and hear major Presidential speeches. Also it covers world’s major political and historical events with video’s and sound.

Letters & Numbers:

"Letters & Numbers" is an interactive CD-ROM program designed to teach letter names, letter sounds, numbers, and numerical sequences using fun music and interactive activities. For extra enjoyment the CD can even be played on your home or car CD player. Your child will laugh at the funny characters such as "Betty Bunny" and sing along to the jammin' "Alphabet Rock." Using live graphics and developmentally appropriate activities, your child will be entertained for hours. The audio of "Letters & Numbers" won The National Parenting Center Seal Of Approval and The Early Childhood News Directors Choice Award. This CD-ROM program is the perfect learning tool because it stimulates all of your child's senses. Sit back, and watch your child become an active learner!

Colors & Shapes:

"Colors & Shapes" is an interactive CD-ROM program designed to teach color names and basic shapes using fun music and interactive activities. For extra enjoyment the CD can even be played on your home or car CD player. Your child will be introduced to Sammy Sue, a friendly shark that will help teach basic shapes. And "Billy Boy" will make everyone laugh as he tries to match the color of his clothes. Using live graphics and developmentally appropriate activities, your child will be entertained for hours. The audio of "Colors & Shapes" won The National Parenting Center Seal Of Approval. This CD ROM program is the perfect learning tool because it stimulates all of your child's senses. Sit back, and watch your child become an active learner!

Spanish, Jr.:

"Spanish" Jr. is an interactive CD-ROM program designed to introduce basic Spanish words and phrases using fun music and interactive activities. After completing the activities and listening to the catchy songs, your child will learn the alphabet, numbers, colors, the days of the week, animal names, foods, basic phrases, weather words and more! The music to Spanish won American Bookseller's "Pick Of The Lists" and "Dr. Toy's 100 Best Product Picks" for 1994. The CD can even be played on your home or car CD player! This CD-ROM program is the perfect learning tool because it stimulates all of your child's senses. Sit back, and watch your child become an active learner!

French, Jr.:

"French" Jr. is an interactive CD-ROM program designed to introduce basic French words and phrases using fun music and interactive activities. After completing the activities and listening to the catchy songs, your child will learn the alphabet, numbers, colors, the days of the week, animal names, foods, basic phrases, weather words and more! The CD can even be played on your home or car CD player! This CD-ROM program is the perfect learning tool because it stimulates all of your child's senses. Sit back, and watch your child become an active learner!

German, Jr.:

"German" Jr. is an interactive CD-ROM program designed to introduce basic German words and phrases using fun music and interactive activities. After completing the activities and listening to the catchy songs, your child will learn the alphabet, numbers, colors, the days of the week, animal names, foods, basic phrases, weather words and more! The CD can even be played on your home or car CD player! This CD-ROM program is the perfect learning tool because it stimulates all of your child's senses. Sit back, and watch your child become an active learner!

Italian, Jr.:

"Italian" Jr. is an interactive CD-ROM program designed to introduce basic "Italian" words and phrases using fun music and interactive activities. After completing the activities and listening to the catchy songs, your child will learn the alphabet, numbers, colors, the days of the week, animal names, foods, basic phrases, weather words and more! The CD can even be played on your home or car CD player! This CD-ROM program is the perfect learning tool because it stimulates all of your child's senses. Sit back, and watch your child become an active learner!

Phonics:

"Phonics" is an interactive CD-ROM program designed to teach initial consonant and short and long vowel sounds using catchy choruses and animated characters. Your child will laugh at the "Pig with the wig" and the "Toad on the road" as these characters help your child learn short and long vowels sounds. There is plenty of opportunity for participation, as your child completes fun activities revolving around our funny animal friends. The CD can even be played on your home or car CD player! This CD-ROM program is the perfect learning tool because it stimulates all of your child's senses. Sit back, and watch your child become an active learner!

Addition:

"Addition" is an interactive CD-ROM program designed to teach your child basic addition facts through sums to eighteen. The upbeat music will encourage your child to sing along and shout out the missing answers. The interactive activities will entertain your child for hours as learning math facts becomes fun and challenging. For extra practice and drill, the CD can actually be played on your home or car CD player! This CD-ROM program is the perfect learning tool because it stimulates all of your child's senses. Sit back, and watch your child develop the love for mathematics.

Subtraction:

"Subtraction" is an interactive CD-ROM program designed to teach your child basic subtraction facts from minuends to eighteen. The outer space theme will capture your child's attention while the upbeat music will encourage your child to sing along and shout out the missing answers. The interactive activities will entertain your child for hours as learning math facts becomes fun and challenging. For extra practice and drill, the CD can actually be played on your home or car CD player! This CD-ROM program is the perfect learning tool because it stimulates all of your child's senses. Sit back, and watch your child develop the love for mathematics.

Multiplication:

"Multiplication" is an interactive CD-ROM program designed to teach your child basic multiplication facts through the twelves. The upbeat music will encourage your child to sing along and shout out the missing answers. The interactive activities will entertain your child for hours as learning math facts becomes fun and challenging. For extra practice and drill, the CD can actually be played on your home or car CD player! This CD-ROM program is the perfect learning tool because it stimulates all of your child's senses. Sit back, and watch your child develop the love for mathematics.

Division:

"Division" is an interactive CD-ROM program designed to teach your child basic Division facts and how division is related to multiplication. The dinosaur theme will capture your child's attention, while the upbeat music will encourage your child to sing along and shout out the missing answers. The interactive activities will entertain your child for hours as learning math facts becomes fun and challenging. For extra practice and drill, the CD can actually be played on your home or car CD player! This CD-ROM program is the perfect learning tool because it stimulates all of your child's senses. Sit back, and watch your child develop the love for mathematics.

States and Capitals:

"States and Capitals" is an interactive CD-ROM program designed to teach your child the names of our fifty states, facts about each state, and the capital of each state. Your child will sing the fifty states and their capitals to the tune of Yankee Doodle and recite interesting facts in rhyme about our nation. "Turkey in the Straw" is the tune which recites the names of our fifty states. You'll be amazed at the speed in which your child will sing the fifty states in alphabetical order. The interactive activities will teach and entertain your child for hours. For extra fun the CD can actually be played on your home or car CD player! This CD-ROM program is the perfect learning tool because it stimulates all of your child's senses. Sit back, and watch your child become an active learner!

SoftBook Maker:

The Ultimate ready-made Multimedia Publishing Tool for Electronic Books!

The Book Evolution Is Here Introducing SoftBook Maker!

Giant Leap for Multimedia Developers, Authors and Publishers. Publish your own **interactive multimedia** electronic book **without programming**. All the functions and features of an electronic book are already programmed for you. Features such as Table of Contents, Index, Search, Bookmark, Auto page flipping, Reading, Playing audio and video files, Printing, Notepad, Voice-notes, Hotspots, playing MIDI or Audio CD tracks, all the navigation functions and more. Even the user's guide and the on-line help for your end-users are included. You simply add your contents and you are done. SoftBook Maker is a giant leap beyond other authoring tools. Don't wonder which authoring tool is right for you. Start creating your own multimedia book with SoftBook Maker easily and quickly. Your products will be as unique as you would wish, yet they will fit all of today's industry standards. Also, SoftBook Maker includes built-in expandable features for power-developers.

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* It supports all the popular file formats such as RTF cut & paste, ASCII text files, .AVI, .MOV, .MMM, .FLI, .FLC, .WAV, .BMP, .PCX, .TIF, .DIB, .GIF, .WMF, MIDI and Audio CD tracks.

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Internal PC Speaker Installation

You should not install PC Speaker Driver if you already have a sound card / device installed in your computer . The internal PC speaker's sound output and clarity depends upon the model and quality of the speaker. Surprisingly, 80% of the PC speakers tested by SoftBooks Inc., produced acceptable sound quality. After testing your PC speaker, if you are not happy with its sound quality, you may consider getting a Windows compatible sound card, or Disney's The Sound Source box as an inexpensive alternative. The Video files and CD-Audio Track will only produce sound with a Windows Compatible Sound card and not through the PC-Speaker. However PC-Speaker driver will play any .WAV sound Files.

To setup your internal PC speaker, complete the following steps:

- 1) Open the SoftBook and choose Default Setup by holding down the Ctrl key and pressing D.
- 2) Select the Internal PC Speaker as your Audio output device.
- 3) Click the Exit Default setup button (or the Go Back To SoftBook button.)
- 4) Click the Exit button. When the Exit dialog box displays, click Exit & Save to exit the SoftBook and save the changes.
- 5) From the Program Manager, double click on the Main Group icon.
- 6) Double click on Control Panel.
- 7) Double click on Drivers icon.
- 8) Click the [Add...] button in the Drivers dialog box.
- 9) Select Unlisted or Updated Driver in the list box labeled List of Drivers and click the OK button.
- 10) Insert CD-ROM or Disk 1 of the SoftBook in your drive.
- 11)
 - a) For Floppy type the letter of your floppy drive A:\ or B:\ in the edit field and click the OK
 - b) For CD-ROM type the ID of your CD-ROM drive followed by \SOFTBOOK\PCSPEAKR and click on the OK button. i.e. D:\SOFTBOOK\PCSPEAKR (where D: is the ID of your CD-ROM drive)
- 12) The PC-Speaker Setup dialog box displays. Click the Test button (you should hear a sound from your internal speaker).
- 13) Set the play back limit to No Limit.
- 14) Click on OK button.
- 15) Click the Restart Now button to restart Windows.
- 16) From Program Manager, double click on the SoftBook Library group icon, then double click on the SoftBook of your choice.
- 17) Open the SoftBook and go to a page with an audio clip and click on the READ button. You should hear the sound from your internal PC speaker.

Troubleshooting

SoftBooks are generally trouble free. In most cases, problems can be traced to one of three things: an installation problem an audio problem or a video problem. Check each of the following items before you contact your publisher for technical support.

Most Sound board , Video Board, Computer or CD-ROM manufactures have an on-line BBS. You can download the latest related software and drivers from these BBS's. Contact your supplier technical support to get the file name of the driver you want to download.

1. Installation Problems

Older CD-ROM drivers may work with some of your CD titles but soon you will encounter problems with many new CD-ROM'S that utilize the latest multimedia technology. They depend on 100% error free communication between DOS, WINDOWS and your CD-ROM drive hardware. Even if other CD's may work fine under DOS or Windows you may have to upgrade your CD-ROM drivers to complete SoftBook installation.

If you are having a problem completing the SoftBook installation, it may be due to one of the following problems:

- a) **An older CD-ROM driver is loading** from your CONFIG.SYS and AUTOEXEC.BAT files. Contact your CD-ROM drive manufacturer and request the most recent driver for your CD-ROM drive (ask for both DOS and Windows version). After installing the driver, reinstall SoftBook.
- b) **You may be using an old version of MSCDEX.EXE.** Be sure you are using DOS 6.2 (or above) and loading MSCDEX.EXE version 2.23 or higher. This must be loaded from DOS directory. To check this, view your AUTOEXEC.BAT file for a line that loads the driver (i.e., C:\DOS\MSCDEX.EXE ...).
- c) **Not enough memory to complete the installation.** You need a minimum of 4 mega byte of RAM and enough hard disk space for SoftBook to load. Optimize your memory by running MEMMAKER or run OPTIMIZE program if you are using QEMM386. Install a larger hard drive in your system or delete old files to free up some space.
- d) **WINDOWS SWAP FILE.** Increase the size of your Windows Swap File and set the Virtual Memory setting to Permanent. This may be done by opening the Control Panel form the Main Group, then selecting the 386 Enhanced icon. On most computers, 32 BIT file or Disk Access will cause more problems than they solve. Disable both of these setting.
- e) **Windows not working properly.** If Windows has not been installed and configured correctly, a SoftBook will not run properly. Additionally, it is not recommended that you use Stacker or Double-Space when running Windows or a SoftBook. Refer to your Windows User Guide for procedures on installing and configuring Windows. It is recommended to remove Stacker or Double-Space from your computer, when running Windows. Note: You may need to install a new hard disk.

If you make any changes to your AUTOEXEC.BAT or CONFIG.SYS file, reboot your system to let the changes take effect.

f) **No ICONS After the Installation is completed.** This problem is unique to PC-TOOLS and older version of Norton DeskTop for Windows. The only way around this problem is to install the program icons manually or upgrade your PC-TOOLS or Norton DeskTop for Windows to the latest version and reinstall the SoftBook. To create an ICON for the SoftBook of your choice, in the program manager or other Shell managers (Norton DeskTop for Windows) or (PC-Tools for Windows) click on **File** then select **New** or **New Item**. In the **Description or Title** Line type the name of the program i.e. **Jurassic Dinosaurs** or **The Presidents** or **Quick and Easy Spanish**, Etc...

In the Command line type one of the following:

- a) For Quick and Easy Spanish type:
X:\SOFTBOOK\TBOOK.EXE X:\SOFTBOOK\SOFTBOOK\SPANISH\SPANISH.TBK
(This is a long line please type exactly as you see it all on one line.)
- b) For Jurassic Dinosaurs type:
X:\SOFTBOOK\TBOOK.EXE X:\SOFTBOOK\SOFTBOOK\DINOSAUR\DINOSAUR.TBK
(This is a long line please type exactly as you see it all on one line.)
- c) For The Presidents type:
X:\SOFTBOOK\TBOOK.EXE X:\SOFTBOOK\SOFTBOOK\PRESIDEN\PRESIDEN.TBK
(This is a long line please type exactly as you see it all on one line.)

In the Working directory line type:

Y:\SOFTBOOK

In the Icon line type one of the following:

- a) For Quick and Easy Spanish type:
X:\SOFTBOOK\SOFTBOOK\SPANISH\SPANISH.ICO
- a) For Jurassic Dinosaurs type:
X:\SOFTBOOK\SOFTBOOK\DINOSAUR\DINOSAUR.ICO
- a) For The Presidents type:
X:\SOFTBOOK\SOFTBOOK\PRESIDEN\PRESIDEN.ICO

(Note: Where X: is hard drive ID where the program is installed, and Y: is your CD-ROM drive ID.)

Problem Opening or Running SoftBook

a) Not enough memory running TOOLBOOK, Optimize your computer memory by running DOS MEMMAKER or Optimize if you are using QEMM386 memory manager. Add more memory to your computer. Disable Expanded memory.

b) TBOOK.EXE Caused General Protection Fault in module ????????.DRV or a similar error message. Most General Protections fault is caused by an unstable Windows, or damaged Windows drivers. Reinstall Windows from your original Windows Disks. This may also be caused by an out dated or incompatible Video display driver, CD-ROM driver or if you are running DOS Double Space or Stacker. Read the **Video problems and Installation Problems** sections for more information.

c) **TBKMM.SBK Error upon opening the SoftBook**

This is caused by an older TBKMM.SBK file loading first from other programs. You should only have one version of this file on your entire system. You can find the latest version in the SOFTBOOK directory. Use the file manager Search command to find other copies of this file on your system then using the file manager copy command, copy this file from SOFTBOOK directory over to the other older files. Exit and restart Windows. Try running the SoftBook again.

2. Audio Problems

If you are having sound play back problems, check the following items:

Check your speaker connections and volume settings. If you are using a software sound mixer, try increasing your .WAV volume and verify that you are in PLAY mode.

Verify that your sound board/device has been installed correctly and completely. In particular, verify that the Windows portion of the sound board installation was completed. Your sound board may work in DOS but not in Windows. To test this, from Windows Program Manager, open the Control Panel from the Main group, double-click the Sound icon, the sound dialog window displays. If you have correctly installed your sound board drivers for Windows, you should be able to select a sound, click the TEST button and hear the result. If you have not correctly installed your Windows sound board driver, you will not be able to select any options from this dialog window. Contact your sound board manufacturer on the correct procedures for installing the Windows Sound Driver for your sound card/device.

Check your Sound driver section in the Control Panel under Driver section. Only one Sound driver should be installed. If you have PC-Speaker or Disney's The Sound Source driver with another sound driver i.e. Sound Blaster or Media Vision sound driver. You must remove the one you do not need and then restart Windows. Test your computer sound again.

You should also check the SoftBook Default Setup screen to verify that the correct sound device and path have been selected (click on the TEST Audio button to check your sound). To do this just run the SoftBook and open it, then select the OPTION button then the Default Setup button. If you want to use the internal PC Speaker refer to Internal PC Speaker Installation Section of this document.

If you install or change a driver, restart Windows and your system to let the changes take effect.

3. Video Problems

Most video playback problems are caused by an old or incompatible video display driver. If you are using a 16.6 million color or 24BIT color mode, try switching to a 256 color mode or upgrade your video display driver. Contact your video display board manufacturer for the most recent driver for Windows. After installing the new video driver, reinstall SoftBook.

a) Frame out of range or a similar problem. This is caused by older version of CD-ROM drivers. You need **MSCDEX.EXE file version 2.23** or higher and the latest **CD-ROM driver file ??????.SYS** that loads from your startup files (CONFIG.SYS, and AUTOEXEC.BAT). Windows and the CD-ROM are not communicating 100% and since the Video Files are very large the older CD-ROM driver and MSCDEX.EXE cannot error check everything. We recommend you contact your CD-ROM drive manufacturer for the latest version of CD-ROM drivers and contact Microsoft for the latest version of MSCDEX.EXE which can be downloaded from Microsoft BBS with your modem at 1-206-936-6735 or 1-206-637-9009. If you have MS-DOS 6.2 or higher you can find this file in your DOS directory. Edit your AUTOEXEC.BAT file to load MSCDEX.EXE from DOS directory.

B) Installing Standard VGA driver. You may also select the standard VGA driver to use as your video display driver. To do this, from Program Manager go to Main Group and select the WINDOWS SETUP icon. Your current display driver will be shown in the Display field. Write it down so you can switch back later if you wish. To change to VGA driver, click Option and select Change System Setting. Press the down arrow next to the Display field and scroll the list until VGA is selected. Click OK. A message displays asking if you want to restart Windows. Select Restart Windows to load the new driver. Standard VGA driver can only display 16 colors at 640x480 resolution, some pictures and the videos will not look very good at 16 colors. It is highly recommended that you contact your Computer/Video display Card manufacturer for the latest version of 256 color or better Windows Video display driver.

(Important: Improper display driver selection may disable windows from coming up again). If this happened, you should restart your computer. At DOS prompt change to WINDOWS directory by typing CD\WINDOWS then type SETUP this will give you the DOS version of the Windows Setup follow the screen prompt to change the DISPLAY to VGA or the original setting that you wrote down earlier.

After installing the latest display driver you can test your Windows Video play back capability by running the Media Player and loading a Video File to play. Start Windows from the Program Manager double click on the Accessories Group then double click on the Media Player Icon. Select File then Open change your drive selection to your CD-ROM drive ID double click on SOFTBOOK then select any Video file .AVI to play, If you have trouble playing the Video or if the Video does not look good try setting up your system with another video display driver. If the problem persists consider the following. Sometimes it is best to reinstall Video for Windows each time you change the video display driver. You can reinstall the Video for Windows Runtime from the CD-ROM directory of this SoftBook. From Program Manger Click on File then Run in the Command field type Y:\SOFTBOOK\VFW\SETUP.EXE (where Y: is the ID of your CD-ROM drive). Continue with the installation restart Windows. Run the Media Player again. If it is still not running call the manufacturer of the Video Display Card.

If you install or change a driver, it is best to reboot your system or restart Windows to let the changes take effect.

CD-ROM Drive, Video Card and Sound Board manufacturers.

The following numbers may have changed, to get the latest numbers contact your supplier or your Telephone Company Directory Assistance. Dial (411) or Dial the Area code then 555-1212 and ask for the manufacturer.

Amdek (408)435-2832
AST Computer (800)727-1278 BBS (714)727-4723
ATI (416)756-0711 BBS (416)756-4591
Boca Research (407)241-8088 BBS (407)241-1601
Creative LAB (408)428-6622 BBS (408)428-6660
Compaq Computer (800)231-9977
Dimond Computer Systems (408)736-2000 BBS (408)730-1100
Hercules Computer (510)623-6050 BBS (510)623-7449
Hitachi America (510)785-9770
Hitachi Home Electronics (800)241-6558
Intel (503)629-7000 BBS (503)645-6275
Leading Edge (800)255-2283 BBS (508)836-3971
Magnavox (800)722-6224 BBS (310)532-6436
Media Vision (800)638-2807 BBS (510)770-0968
Mitsumi (800)648-7864 or (408)970-9699 BBS (408)970-0761
NEC Technology (800)388-8888 BBS (508)635-4706 FAX (800)366-0576
Number Nine Computer (617)674-0009 BBS (617)497-6463
Orchid Technology (510)683-0540 BBS (510)683-0327
Packard Bell (800)733-4433 BBS (818)773-7207
Palindorme/TEXEL (708)505-3300 BBS (708)505-3336
Panasonic (800)726-2797 BBS (201)863-7845
Paradise/Western Digital (800)832-4778 BBS (714)753-1234
SBT Systems (214)234-8750 BBS (214)437-9615
Sigma Designs (510)770-0100 BBS (510)770-0111
Sony Electronics (408)894-0225 BBS (408)955-5107
Toshiba (714)455-0407 or (800) 999-4273 BBS (714)581-7600
Turtle Beach Systems (717)843-6916 BBS (717)845-4835
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